

OFI Testing Equipment, Inc.

Repair Order Form

Send Repairs To:
11302 Steeplecrest Dr.
Houston, TX 77065 U.S.A.



Phone: 713-880-9885
Toll Free: 877-837-8683
Fax: 713-880-9886
Email: sales@ofite.com
Web: www.ofite.com

SHIP TO: *(UPS will not ship to a P.O. Box)*

COMPANY: _____
ADDRESS: _____
CITY: _____
STATE: _____
ZIP: _____
COUNTRY: _____
NAME/DEPT: _____
EMAIL: _____
PHONE: _____
FAX: _____
SHIP METHOD: _____

BILL TO:

COMPANY: _____
ADDRESS: _____
CITY: _____
STATE: _____
ZIP: _____
COUNTRY: _____
NAME/DEPT: _____
PHONE: _____
FAX: _____
PO#: _____

FOR OFFICE USE ONLY

CUSTOMER #: _____ TAG #: _____ RECEIVED METHOD: _____ DATE: _____ SALESPERSON #: _____

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Please fill out a separate form for each piece of equipment.

Serial #: _____

Are you sending accessories? None Case Other _____

CERTIFIED REPAIR: (One repair form per instrument)

Estimated urnaround time for a Certified Repair is one week.

Part #	Description	Calibration*	Certified Repair	Restock
130-10-C	Model 800 Viscometer	<input type="checkbox"/>	<input type="checkbox"/>	
130-76-C	Model 900 Viscometer (With Magnetic Bob)	<input type="checkbox"/>	<input type="checkbox"/>	
130-76-C	Model 900 Viscometer (With Threaded Bob)	<input type="checkbox"/>	<input type="checkbox"/>	
130-60	6-Speed Viscometer	<input type="checkbox"/>	<input type="checkbox"/>	
132-00	Hand-Crank Rheometer	<input type="checkbox"/>	<input type="checkbox"/>	
165-00-1	10 mL Retort		<input type="checkbox"/>	<input type="checkbox"/>
165-00	10 mL Removable Retort		<input type="checkbox"/>	
165-80	20 mL Retort		<input type="checkbox"/>	<input type="checkbox"/>
165-80-2	20 mL Electronic Retort		<input type="checkbox"/>	<input type="checkbox"/>
165-14	50 mL Retort		<input type="checkbox"/>	<input type="checkbox"/>
165-14-2	50 mL Electronic Retort		<input type="checkbox"/>	<input type="checkbox"/>
170-00-1	175 mL HTHP Heating Jacket		<input type="checkbox"/>	
171-55	250 mL HTHP Heating Jacket		<input type="checkbox"/>	

*Calibration is only available for well-maintained units within six (6) months of their last service.

NON-CERTIFIED REPAIR: (One repair form per instrument)

Estimated turnaround time for a non-certified, non-warranty repair is two weeks.

Description of the problem or work to be performed:

Estimate first? Yes No (\$100 non-refundable evaluation fee. Estimated three-week turnaround.)

This form is for paid repair work only. If you have a warranty claim, contact your OFITE Sales Representative at 713-880-9885 or 1-877-837-8683 for a Return Authorization Form to ship with your equipment. Please have the following information when requesting a warranty repair: When did you receive the equipment? Is the equipment new or repaired? When did the problem start?

OFITE provides a 90-day warranty on all products sold that have been operated and maintained in accordance with the operation and maintenance guidelines in OFITE's product instructions.